
NEWSLETTER

Quarterly Newsletter for Corporate Aviation, Pilots, Flight Attendants/Technicians & Flight Departments

“Continuous Improvement of Business Aviation Safety”

As we all know, this year has been extremely difficult for the business aviation industry with many flight departments closing their doors and many of our colleagues struggling to find work in a now over-saturated market. For many years, the role as Flight Attendant/Cabin Attendant was viewed by some as an “added bonus” on longer passenger flights. Now more than ever, we need to emphasize the importance of having cabin safety managers onboard. They are not only providing service but more importantly are adding to the protection of passengers, crewmembers and aircraft.

I have had the privilege of being the NBAA Flight Attendants Committee Vice Chair for the past two years. At the completion of this year's conference, Judy Reif, the current Chair, will pass the torch over to me as the new committee Chair. I am pleased to announce that Mary Ann Fash, The Boeing Company, is the upcoming Vice Chair.



14th Annual NBAA Flight Attendants Conference – New Orleans, LA

The 2009 Flight Attendants Conference brings about change for cabin crewmembers and how they are viewed within the industry. This past winter, the Flight Attendants Committee updated NBAA's Management Guide by implementing necessary revisions to incorporate Flight Attendants as part of **“Flight Crew Members”** in accordance with NBAA's Best Practices for FARs §91, §91K, §125 and §135 operations. Another milestone for the Flight Attendants Committee has been implementing changes to the current IS-BAO Guide (International Standards for Business Aircraft Operations) by standardizing the needs for emergency procedures training and safety measures among cabin crewmembers.

As a conference attendee, the variety of educational, hands-on and networking opportunities will prove to be very valuable to your career enhancement. Change comes from within us and our wish for the continued success of the flight attendant industry begins with continuing the promotion of education, safety training and professionalism.

That being said, we are proud to be hosting several new items at this year's conference. The first is a Management/Flight Attendant Lead Roundtable on Thursday, June 25th. This is a three-hour blocked group discussion of best practices and bench-marking amongst leaders in the business aviation flight departments. It offers the ability to take away points to address within the individual flight departments. The following items will be addressed but not limited to: Cost savings strategies, management perspectives, training goals and objectives, consistency of services and methods of communication. The other new item is Vendor Display Tables. This new concept allows several flight attendant training vendors and inflight caterers to have display tables, which will provide a more interactive setting and exposure with the conference attendees. More information to come regarding these new items.

We hope to see you all in New Orleans this June!

Scott Arnold
Director AirCare Crews

The 14th Annual Flight Attendants Conference
"Continuous Improvement of Business Aviation Safety"
New Orleans, LA ~ Doubletree Hotel

June 25-27, 2009

Thursday Evening First Time Attendee & Networking Reception
Conference: Friday & Saturday

Day 1

Opening and Welcome Session: Judy Reif, Committee Chair & Steven Brown, NBAA Senior Vice President Operations

Keynote Speaker: Fred Reid, President Flexjet

Anatomy of an Accident: FACTS Training, Flight Safety & J. Hare Safety & Survival Systems

Altitude Physiology: CAMI

Hypoxia Awareness: FACTS Training's HAT™ (Hypoxia Awareness Trainer)

Emergency Response Preparedness for Flight Attendants: Pete Agur, The VanAllen Group

Day 2

Personal Security in a Global Environment: Joe Hemmer, Aviation Facilities Security Group

Why You Don't Know Could Hurt!: Dr. Paulo Alves, MedAire

Regulatory Updates: Doug Carr, NBAA

SMS & Risk Management: Kathy Perfetti IBAC (IS-BAO)

How Clean Is Your Car? Interview & Resume Etiquette: Scott Arnold, AirCare Crews, Elaine Lapotosky, Jet Professionals and Caryl Knapp, Flexjet

Conflict Resolution: Shari Frisinger, Cornerstone Strategies

Catering Minute Clinics: The Corporate School of Etiquette, USAF, Georgia Food Safety Professionals, Susan Friedenbergl & Air Culinaire.

Conference Wrap Up & Giveaways

Resume Submission Blunders

Proper self marketing and promotion is key to your own success. If you send an improperly formatted email, cover letter or resume ... plain and simple, your resume will be rejected therefore, YOU will also be rejected.

AirCare Crews receives numerous flight attendant and pilot resume submissions weekly. To our astonishment, approximately 85% of these submissions are incorrectly or improperly addressed, formatted and/or presented. In today's Business Aviation market, proper self-marketing is your only key to success! As an example, we recently posted a pilot recruitment need for a specific client. The request; "Seeking pilots who are presently type rated and current on the Falcon 900EX & 2000EX aircraft". In response to this posting, we received a total of 67 resumes.

Of the **67** pilot resumes submitted:

- 14** were from pilots type rated on a different type of aircraft.
- 48** didn't include a cover letter
- 39** failed to write ANYTHING in the email - just attached their resume.
- 47** failed to address it to the recipient. "To Whom It May Concern".
- 12** contacted us a second time due to a correction that was required regarding their resume information. i.e. Training dates, contact information, etc.
- 21** had typos in their email, cover letter or resume
- 54** titled their resume attachment: resume.doc

If you are truly interested in working for a company and are going to submit your resume, do your homework first! Call or email the potential client and ASK to whom you are supposed to contact and submit your resume to. More importantly also find out the correct spelling and their full name AND proper title. Address your email or cover letter to Mr. Mrs. Ms... NEVER address the recipient by their first name. Displaying professional courtesy sends a "silent signal" to the recipient you are not only qualified but you are also a business professional. This information has been provided by:




FACTS CAREER ESSENTIALS™

Adding Professionalism To Your Flight Bag!

This intensive half-day program is a valuable workshop made available to scheduled FACTS Emergency Procedures Training programs or may be attended as a stand-alone workshop. The training provides both the fundamentals to better prepare the Corporate Flight Attendant or Pilot for a corporate aviation career AND the advanced techniques (in a one-on-one workshop setting) to better market your skills, interview to "win", and leave that important lasting impression.

www.factstraining.com or call 360-754-9805 to schedule today!



 <http://www.aircarecrews.com/>

AIRCARE 
Crews
ONLINE

Please check out the new and improved interactive website:
www.aircarecrews.com

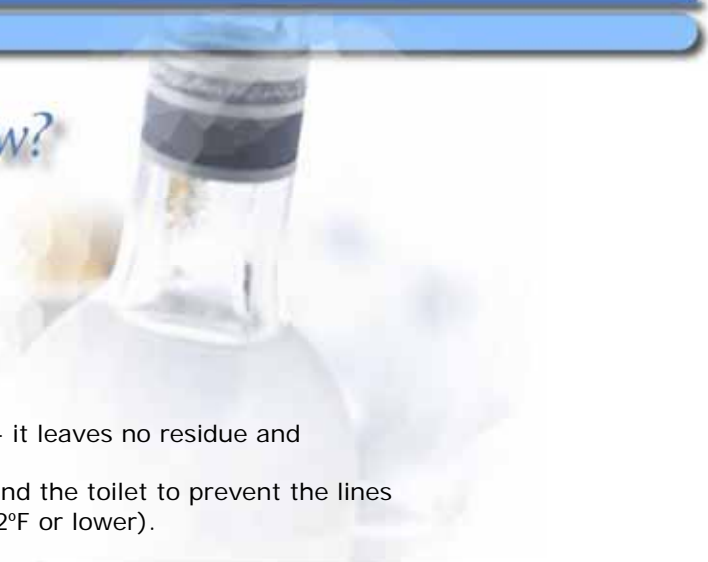
This site features a new client services section where current or potential clients can view AirCare Crews "active" pilot and flight attendant resumes (password protected) and much more! Contact AirCare Crews today for direct access to the client services section.

Vodka ~ Who Knew?

Vodka isn't just for drinking and a great companion for Caviar!

Did you know Vodka can also be used to ...

1. Polish and clean virtually EVERYTHING onboard your aircraft - it leaves no residue and dissipates quickly.
2. Use as anti-freeze - pour vodka down the aircraft sink drain and the toilet to prevent the lines from freezing when aircraft are left out in winter elements (32°F or lower).
3. Unclog drains on your aircraft.
4. Use as an anti-septic for cuts and abrasions.
5. Clean the caulking around bathtubs and showers. Fill a trigger-spray bottle with Vodka and spray the caulking, let set five minutes and wash clean. The alcohol in the Vodka kills mold and mildew.
6. Clean your eyeglasses. Simply wipe the lenses with a soft, clean cloth dampened with Vodka. The alcohol in the vodka cleans the glass and kills germs.
7. Prolong the life of razors by filling a cup with Vodka and letting your razor blade soak in the alcohol after shaving. The vodka disinfects the blade and prevents rusting.
8. Spray Vodka on vomit stains, scrub with a brush, then blot dry.
9. Using a cotton ball, apply vodka to your face as an astringent to cleanse the skin and tighten pores.
10. Add a jigger of vodka to a 12-ounce bottle of shampoo. The alcohol cleanses the scalp, removes toxins from hair, and stimulates the growth of healthy hair.
11. Fill a sixteen-ounce trigger-spray bottle and spray bees or wasps to kill them.
12. Fill a clean, empty mayonnaise jar with freshly packed lavender flowers, fill the jar with Vodka, seal the lid tightly and set in the sun for three days. Strain liquid through a coffee filter, then apply the tincture to aches and pains.
13. To relieve a fever, use a washcloth to rub Vodka on your chest and back as a liniment.
14. Oh yah, you can drink it too!
15. By the way, you CAN shake Vodka when making a Martini - Vodka doesn't "bruise" like Gin... 007 was right!



GERMS

Consider this ... Toilet seats get frequent cleaning with strong disinfectants that kill germs. A computer keyboard and mouse usually never get sanitized. A toilet seat has an average of 49 bacteria per square inch. Germ counts on a computer keyboard has on average 3,295 bacteria per square inch. Even worse, desktops have 21,000 and telephones have 25,000! Frequently sanitizing your work surfaces will reduce illness in the workplace and more importantly ... at home!

You can protect yourself from 90 different kinds of germs and viruses including; Staph, Strep, E. Coli & Herpes I & II.

VIRO FREE: Use on tray tables, toilets, shared telephones, remotes, door handles, armrests, etc. Kills only bad bacteria!

Contact AirCare International today to order your supply:
888-754-9805

Statistics courtesy of healthkicker.com



54th Annual Corporate Aviation Safety Seminar (CASS) 2009

Presented by Flight Safety Foundation and NBAA
April 21-23, 2009 - Orlando, Florida

Reminder!

Upcoming Events & Holidays

April 2009

April 12 ~ **Easter**

April 15-17 ~ 24th Annual Maintenance Management Conference - New Orleans, LA

April 21-23 ~ CASS, Orlando, FL

May 2009

May 5 ~ **Cinco de Mayo**

May 10 ~ **Mother's Day**

May 12-14 ~ 9th Annual European Business Aviation Convention & Exhibition - EBACE Geneva, Switzerland

May 25 ~ **Memorial Day**

June 2009

June 25-27 ~ 14th Annual Flight Attendants/Tech Conference, New Orleans, LA

AirCare Crews FYI, News & Alerts ~

If you currently are not a recipient of the AirCare Crews weekly email service, please contact AirCare Crews today and sign up ... It's FREE!

Every week you will receive an email featuring industry related stories and hyperlinks to more in depth articles. Some of the topics covered each week are industry updates, incident and accident notifications, safety and security alerts, health issues and incidents, FYI's and much more! AirCare Crews is please we are able to offer this valuable resource to our clients and crewmembers.

AirCare Crews group emails are third copied for confidentiality reasons
Courtesy of AirCare Crews, an AirCare Solutions Group Company

AirCare Crews/FACTS ~ FYI, News & Alerts ~

Today is: Friday, March 13, 2009

Incidents ~

Incident: jet2.com B752 over Greece on Mar 2nd 2009, sudden decompression - The crew of a jet2.com Boeing 757-200, registration G-LSAA from Manchester, EN (LJG) to Taba (Egypt) with 164 passengers and 9 crew, declared emergency reporting a sudden decompression while enroute overleaf Greece. The airplane diverted to Athens International Airport and landed safely on runway 21L.
Check: <http://aircare1.com/757200e-115064646amp-000/>

Jet makes emergency landing in Conn., no injuries - A Continental Airlines jet traveling from Madrid to Newark, N.J., has made an emergency landing in Connecticut after a smoke alarm sounded in the jet's lavatory. Nobody was injured.
Check: <http://www.courant.com/news/local/airline/hot-air-ct-flight-landcomar11.0.1903313.stor>

Aviation ~

TSA Puts Renewed Effort into "Operation Playbook": Increased Security May Be Coming To An Airport Near You - It's official. A newly-emboldened Transportation Security Administration is taking a hard line when it comes to security at airports served by both commercial airline and general aviation traffic in the form of "Operation Playbook" ... a program the TSA trust, and failed, to implement late last year. Industry sources tell ANN a revised form of "Playbook" will soon go into effect at many airports nationwide.
Check: <http://www.ann-news.net/index.htm>

Key Congressional Raises Questions About LASP - Those in the GA community opposed to the intrusive Large Aircraft Security Proposal (LASP) proposed by the Transportation Security Administration gained some important support, ADFA said on Monday, when U.S. Rep. Bennett G. Thompson, D-Miss., asked the TSA to delay implementation of the program. Congressman Thompson chairs the House Committee on Homeland Security, which has jurisdiction over the TSA. In written comments on the proposed rule, submitted last week, Thompson told the TSA that several critical elements of its plan "appear to be problematic, infeasible, or overly burdensome to industry." He urged the TSA to delay implementation of the proposed regulations until the new TSA leadership has a chance to review the NPRM and discuss it with Congress and industry stakeholders. "Chairman Thompson understands the negative impact the LASP would have on general aviation," said Andy DeBelle, ADFA executive vice president of government affairs. "We hope the TSA will stop its plans for the program and address the grave concerns being expressed by the Committee on Homeland Security and so many others who have spoken out against LASP."
Check: <http://www.airweb.com/news/industry/press-releases/raises-questions-about-lasp-186026-1.htm>

Aviation Companies Forge Ahead, Despite Economy - Every crisis is an opportunity for somebody, and as the economic news continues to sour, plenty of aviation entrepreneurs are finding ways to adapt to the new markets. This week, Revolution Air, a charter broker based in New York, said it has seen an increase in corporate charter flights from companies receiving government assistance. "It's no secret that corporate flight departments are currently being rejected as luxury items for businesses, which is rather unfortunate given their necessity in today's worldwide competitive corporate environment," said company President Ron Goldstein. "When commercial flights are not an option, the time and money spent on charter flights often is a more effective, less expensive, and more reliable alternative to a fixed flight schedule. In fact, charter flights are not only a viable alternative to commercial flights, but they are also a more cost-effective way to get people to where they need to go."

AIRCARE
Crews

AIRCARE
SOLUTIONS GROUP

Professional Staffing for Corporate Aviation

Scott Arnold, Director
Kathi Keith, Administrator
Michella Mykol, Scheduling & Dispatch

scott.a@aircarecrews.com
admin@aircarecrews.com
michella.m@aircarecrews.com

360/480-5966 Direct Line
360/528-2891 Office
360/528-2890 Dispatch

General Information

info@aircarecrews.com

360/528-2891 Office

AirCare Crews, LLC
324 West Bay Drive NW
Suite 200
Olympia WA 98502
360/ 528-4145 - fax



Let's face it...

You're not in aviation because you enjoy

- Payroll
- Insurances
- Scheduling & Dispatch
- Human Resources

AirCare Crews will do it all for you. Efficiently and Cost Effectively!